

SECTION-D

Note: Long answer type questions. Attempt any two questions out of three questions. (2x8=16)

- Q.23 Explain any two theories of motivation.
- Q.24 What are the main determinants of personality? Explain in detail?
- Q.25 Explain the main factors involved in attitude formation?

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**2nd Sem / Finance Accounts and Auditing,
Business Managements
Subject : Organizational Behaviour**

Time : 3 Hrs.

M.M. : 60

SECTION-A

Note: Multiple choice questions. All questions are compulsory (6x1=6)

- Q.1 Forces affecting organisational behaviour are _____
 - a) People
 - b) Environment
 - c) Technology
 - d) All of the above
- Q.2 In present context, challenges for organizational Behaviour are _____.
 - a) Employee expectation
 - b) Workforce diversity
 - c) Globalization
 - d) All of the above
- Q.3 _____ advocated that humans are essentially motivated by levels of needs
 - a) Maslow
 - b) Follet
 - c) Elton mayo
 - d) Ivon pavlov

- Q.4 _____ is not a capability of an employee having positive attitude
- a) Focus b) creativity
c) Pessimism d) Confidence
- Q.5 Psychological process by which individuals organize and interpret their sensory impressions in order to give meaning to their environment is called:
- a) Attitude b) thinking
c) Perception d) Personality
- Q.6 Groups created by managerial decision in order to accomplish stated goals of the organization are called
- a) Formal groups b) informal groups
c) task groups d) interest groups

SECTION-B

- Note:** Objective/ Completion type questions. All questions are compulsory. (6x1=6)
- Q.7 Self-actualization needs are the needs of lowest order. (True/False)
- Q.8 _____ is a type of non-financial incentive. (Bonus / employee participation)
- Q.9 _____ mindset is a quality of a good leader . (Positive/Negative)

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- Q.10 Values are the collective conceptions regarding what is good or bad in a culture. (True/False)
- Q.11 Rumors spread fast in a formal group. (True/False)
- Q.12 People, structure ,Technology and environment are four elements of OB. (True/False)

SECTION-C

- Note:** Short answer type questions. Attempt any eight questions out of ten questions. (8x4=32)
- Q.13 What do you mean by Organization Behaviour ?
- Q.14 Highlight the importance of Organization Behaviour
- Q.15 Explain the meaning of values.
- Q.16 What are the main factors influencing perception?
- Q.17 Define personality
- Q.18 Highlight the importance of personality.
- Q.19 What are the main types of groups?
- Q.20 What is the importance of a team ?
- Q.21 What are the types of motivation ?
- Q.22 Define leadership.

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SECTION-D

Note: Long answer type questions. Attempt any two questions out of three questions. (2x8=16)

- Q.23 What are the different styles of leadership? Explain in detail.
- Q.24 Explain in detail main reasons of forming a group.
- Q.25 What are the main factors affecting Organization Behaviour? Explain in detail.

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SECTION-A

Note: Multiple choice questions. All questions are compulsory (6x1=6)

- Q.1 Which of these factors affects personality?
- a) Culture b) Family
- c) Heredity d) All of the above
- Q.2 Motivation's two-factor theory is given by:
- a) Herzberg b) Harold Kelley
- c) J. Stacy Adams d) Douglas McGregor
- Q.3 Organizational Behaviour focuses at 3 Levels-
- a) Individuals, Organisation, Society
- b) Society, Organisation, Nation
- c) Employee, Employer, Management.
- d) Individual, groups, Organisation.

- Q.4 Belief, opinion, knowledge, emotions, feelings, intention are the components of
- a) OB b) Job satisfaction
c) Attitude d) Communication
- Q.5 A process of receiving, selecting, organizing, interpreting, checking and reacting to sensory stimuli or data so as to form a meaningful and coherent picture of the world is
- a) Attitude b) thinking
c) Perception d) Communication
- Q.6 Which factors affect formation of attitude in an Individual?
- a) Personal experiences b) Family
c) Culture d) All of the above

SECTION-B

Note: Objective/ Completion type questions. All questions are compulsory. (6x1=6)

- Q.7 Need Hierarchy Theory was given by _____ (Peter Drucker/Maslow).
- Q.8 _____ is a type of financial incentive. (Bonus / Applause)
- Q.9 A good leader is one who is _____ (Optimistic/Pessimist)

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- Q.10 Organization values are the beliefs and principles that drives an organization. (True/False)
- Q.11 Informal groups has a main limitation that rumors spread fast here.(True/False)
- Q.12 Ensuring security and protection is an important reason of group formation. (True/False)

SECTION-C

Note: Short answer type questions. Attempt any eight questions out of ten questions. (8x4=32)

- Q.13 What are the main elements of Organization Behaviour?
- Q.14 What are the main challenges for Organization Behaviour?
- Q.15 Explain the meaning of Attitude.
- Q.16 What are the main factors in formation of values?
- Q.17 Define personality traits.
- Q.18 What are the main determinants of personality.
- Q.19 What are the main types of teams?
- Q.20 What are the main stages of group development?
- Q.21 What are the main qualities of a good leader?
- Q.22 Explain in brief Maslow's need hierarchy theory.

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SECTION-D

Note: Long answer type questions. Attempt any two questions out of three questions. (2x8=16)

- Q.23 Define OB. Explain elements of OB.
- Q.24 What is perception? Which factor influence perception process.
- Q.25 What is motivation? Explain any two theories of motivations.

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SECTION-A

Note: Multiple choice questions. All questions are compulsory (6x1=6)

- Q.1 OB process includes following steps.
- a) Understanding b) predicting
c) controlling d) all of the above
- Q.2 Outcomes of perception process are.
- a) Attitude b) values
c) opinion d) all of the above
- Q.3 Which one of the followings is not including in big five attributes of personality
- a) Agreeableness b) intelligence
c) extroversion d) openness

Q.4 Which one of the following reason for group formation.

- a) Security
- b) status
- c) Power
- d) all the above

Q.5 Which one of the followings is included in hygiene factors in Herzberg theory.

- a) Achievement
- b) recognition
- c) Salary
- d) growth

Q.6 Which of the followings comes on the bottom of pyramid of human need given by Maslow.

- a) Physiological needs
- b) Safety needs
- c) esteem needs
- d) self actualization needs

SECTION-B

Note: Objective/ Completion type questions. All questions are compulsory. (6x1=6)

Q.7 OB is multi disciplinary. (True/False)

Q.8 Theory X assumes employees are hardworking by nature. (True/False)

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Q.9 Define Perception.

Q.10 Define Personality.

Q.11 Define Team

Q.12 Define Leadership.

SECTION-C

Note: Short answer type questions. Attempt any eight questions out of ten questions. (8x4=32)

Q.13 Why people form groups?

Q.14 What are challenges before OB?

Q.15 Write Factors in value formations?

Q.16 Explain theory X and Y of motivation.

Q.17 What is importance of personality in OB?

Q.18 How to create an effective Team?

Q.19 What are different styles of Leadership?

Q.20 What are qualities of a Good Leader?

Q.21 What are opportunities before OB

Q.22 What is importance of Team?

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SECTION-A

Note: Multiple choice questions. All questions are compulsory (6x1=6)

Q.1 Factors of OB includes:

- a) Environment b) Technology
- c) Structure d) all of the above

Q.2 Perception process includes following steps :

- a) Selection b) Organisation
- c) Interpretation d) all of the above

Q.3 Which one of the following is not a biological factor of personality

- a) Physique b) intelligence
- c) Society d) Gender

Q.4 Which one of the following is reason for group formation.

- a) Security b) status
- c) Power d) all of the above

Q.5 Which one of the followings is not included in Motivator factor in Herzberg theory.

- a) Achievement b) recognition
- c) salary d) growth

Q.6 Which of the following comes on the top of pyramid of human need given by Maslow.

- a) Physiological needs
- b) Safety needs
- c) esteem needs
- d) self actualization needs

SECTION-B

Note: Objective/ Completion type questions. All questions are compulsory. (6x1=6)

- Q.7 OB is change oriented.
- Q.8 Define attitude.
- Q.9 Write 5 big traits of personality.
- Q.10 Define Group.
- Q.11 Write three types of Leadership.
- Q.12 Define Motivation.

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SECTION-C

Note: Short answer type questions. Attempt any eight questions out of ten questions. (8x4=32)

- Q.13 Write any four significance of OB.
- Q.14 What are challenges before OB?
- Q.15 What are external factor effecting selection in perception process.
- Q.16 Write factors in attitude formation.
- Q.17 What is importance of personality in OB?
- Q.18 Why people form groups?
- Q.19 What is importance of motivation in OB?
- Q.20 Write any five Qualities of a good leader.
- Q.21 Write types of motivation.
- Q.22 What is importance of Team?

SECTION-D

Note: Long answer type questions. Attempt any two questions out of three questions. (2x8=16)

- Q.23 What is motivation? Explain any two theories of motivations.
- Q.24 Define Personality? What are determinants of Personality?
- Q.25 What is Perception? Which factors influence perception process?

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